

# Electronic Filing Identification Number (EFIN) Security Responsibilities

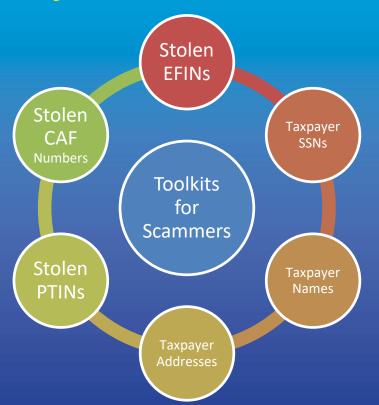


## Objectives:

At the end of this presentation you will:

- Understand Secure Access Authentication
- Understand your obligation to maintain your registration and e-file Application
- Know how to monitor and protect your EFIN, PTIN and CAF numbers

## Cyber Threats: Stolen Data for Sale



Cyber thieves steal data from tax practitioners' offices to file fraudulent returns or to resell the data on the Dark Web, effectively providing all-inclusive toolkits for filing sham returns.



## e-Services Security

**IRS Secure Access Authentication** 

All Users Re-register

Applications Easier to Use

New Look and Feel

300,000 accounts moved

New e-Services Platform



## IRS Secure Access – Two-Factor Authentication

2-Factor Identity Verification Process for Returning Users

**Enter credentials** (Username/Password)



Enter Security Code sent by text to mobile or from IRS2Go app



## e-Services: Tools for Tax Pros

e-File and e-File Applications

Transcript Delivery System

e-Services

Taxpayer Identification Number (TIN) Matching

Secure Mailbox



## e-Services Terms of Service

In 2018, IRS strengthened the e-Services user agreement language. Highlights are:

- Update all information to your e-Services account/applications within 30 days of any changes
- Keep your e-Services username, password and PIN confidential
- If you use an Intermediate Service Provider, you must ensure your username, password, and PIN are not stored;
- You must notify your clients when you are using an Intermediate Service Provider



## e-File Application/Electronic Filing Identification Numbers

Publication 3112 – Guide to completing an e-File application, participation Publication 1345 – Handbook for Authorized IRS e-File Providers



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- Create an e-Services Account
- Pass Secure Access Authentication



STEP

- Complete e-File **Application**
- List Responsible Official, Principals and Delegated Users



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- Pass Suitability Check
- Tax Check
- Criminal Background Check

## Maintain Your e-File Application

- Review periodically for accuracy and updates
- Update change in business operations within 30 days
  - Changes in address, phone numbers or personnel
  - Add or remove authorized users (responsible officials, principal consent, delegated users, etc.)
- Know when a new EFIN is needed
  - New ownership of a firm (EFIN not transferable)
  - New location that transmits e-File returns

## **Monitor Your EFIN**



e-services	Applicatio	ns C	ases	Administration	Online Tutorials
Home > Person Search > Personal Associated Application(s) > Application Summary					
Firm Information A	pplication Details	Authorized Users	Application Summary	Application Comments	Application Submission
Letter History P	rovider Status	EFIN Status	ETIN Status	Software Packages	Services Authorized For

#### For EFIN weekly totals:

- Go to e-Services
- Access e-File Application

Reports

- Search by name
- Select "EFIN Status"

Sign Out



## Monitor Your PTIN & CAF

### For Preparer Tax Identification Number

- Go to PTIN account
- Must be CPA, EA, Attorney or Annual Filing Season Program participant; file 50 or more returns
- Select "View Returns Filed by PTIN"

### For Centralized Authorization File (CAF) number

- Keep Client list up-to-date
- Withdraw if no longer representing client
- Review Publication 947

## Protect Your EFIN, PTIN & CAF

- Gifting, selling, sharing, renting your EFIN is Prohibited.
- Recognize and avoid phishing emails.
- Create data security plan using Publication 4557, Safeguarding Taxpayer Data, and Small Business information Security The Fundamentals.
- Review internal controls:
  - Install security software
  - Create strong passwords, 8-10 characters or more
  - Encrypt sensitive files



## Protect Your EFIN, PTIN & CAF

- Back up sensitive data
- Wipe clean or destroy old hard drives
- Limit access to taxpayer data
- Check IRS e-Services weekly for EFIN counts
- Report data thefts immediately to the IRS Stakeholder Liaisons
- Stay connected to the IRS: Subscribe to e-News for Tax Professionals, QuickAlerts and social media

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## The Obligation to Protect e-File

Safeguarding IRS e-File from fraud and abuse

IRS e-File Monitoring

Know when to file a new e-File Application

When to call the e-help Desk for e-File/e-Services related issues



## Protecting Your e-Services Account

- Update e-Services account/applications within 30 days of changes
- Keep e-Services username, password and PIN confidential
- Contact e-Help Desk if there is unauthorized use of your account
- Protect data you access through e-Services
- Review Publication 4557, Safeguarding Taxpayer Data, to create a security plan



## For More Information Refer To:

- Publication 3112, IRS e-File Application and Participation
- Publication 1345, Handbook for Authorized e-File Providers of Individual Tax Returns
- Publication 4557, Safeguarding Taxpayer Data
- Publication 5293, Data Security Resource Guide for Tax Professionals